



# PowerTel 710 Voice

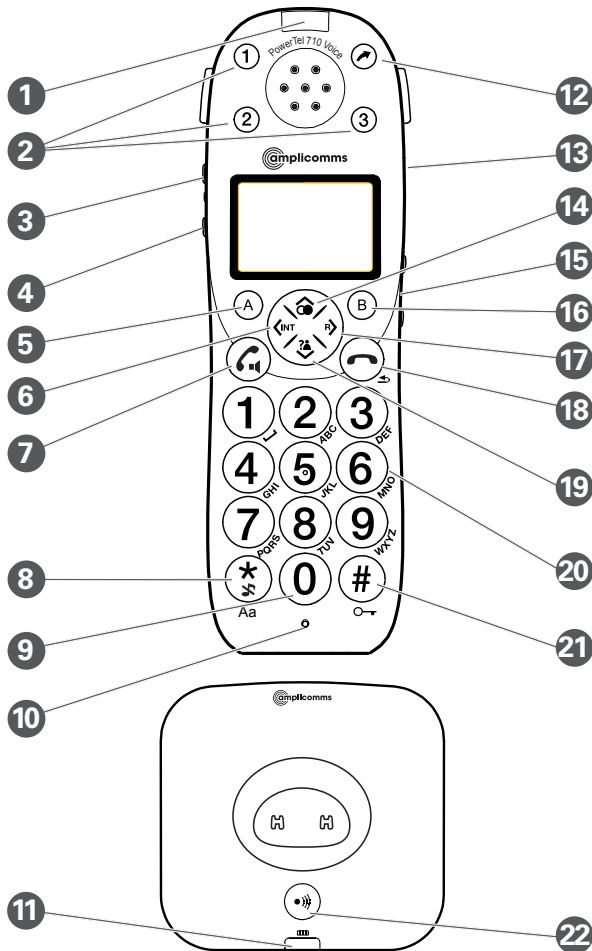


User Guide

# **At a glance**

**Please open this page for an 'At a glance' guide to your PowerTel 710**

# PowerTel 710 Voice Cordless handset and base



- 1 Incoming call light
- 2 Memory 1, 2, 3
- 3 Boost button with LED
- 4 Profile setting
- 5 Left softkey (opens the menu in standby state)
- 6 Internal key
- 7 External call/ Handsfree
- 8 \* / Ringer on/off
- 9 Pause (long press 0)
- 10 Microphone
- 11 Incoming call/ Charging/ Line in use
- 12 Call transfer / long press (7 s) to access voice prompt settings
- 13 Headset socket (Headset not included)
- 14 Up/Redial
- 15 Volume (+ / -)
- 16 Phonebook/ Save/OK
- 17 Recall
- 18 End call
- 19 Down/Calls list/ Equalizer
- 20 Keypad
- 21 # / Keylock
- 22 Find handset/ Registration

**Helpline 0844 800 6503** (See page 60 for costs and hours of operation)

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**Getting started**

# Getting started

**Important: please make sure you've read the safety information on page 64 before you set up your phone system.**

## Check box contents



If you have purchased a PowerTel 710 Voice pack you should have:

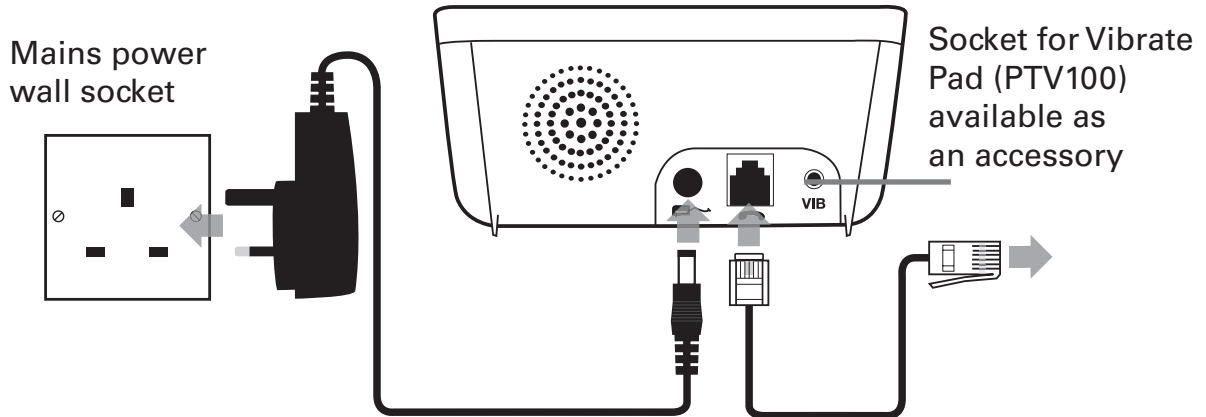
- 1 base
- 1 cordless handset
- 1 battery cover
- 1 belt clip
- 1 power adapter
- 1 telephone cable
- 3 rechargeable AAA 1.2V 750mAh NiMH batteries

**Important: use only the power adapters, telephone line cord and batteries supplied with your PowerTel 710 Voice otherwise your phone may not work.**

# Set up your phone system in four simple steps

## 1 Connect your base

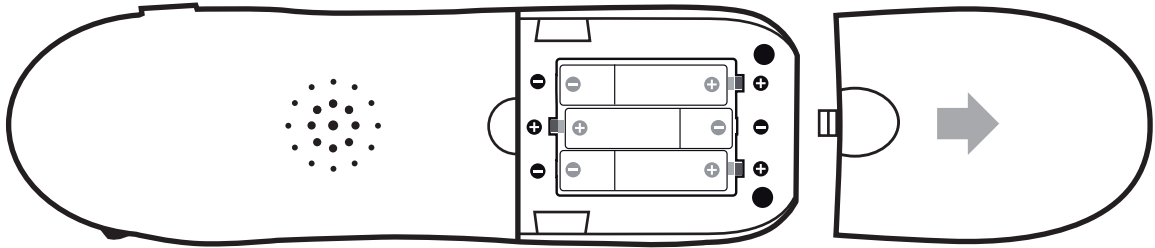
- 1 Plug the power adapter into the socket marked  on the back of your phone base and the other end into the mains power wall socket and switch the power on.
- 2 Plug the telephone cable into the socket marked  on the back of your phone base but don't plug the other end into the phone wall socket yet.



**Important: use only the power adapters, telephone line cord and batteries supplied with your PowerTel 710 Voice otherwise your phone may not work.**

## 2 Install your batteries

- 1 Insert your two rechargeable batteries into your handset. Make sure they're the right way round so '+' lines up with '+'.  
2 Replace your handset's battery compartment cover.



## 3 Charge your handset

So it can charge fully, place your handset on its base to charge for at least 16 hours (make sure the power socket is switched on!).

**Important: only use the rechargeable 750mAh NiMH batteries supplied. Over time if you need to replace the batteries make sure they are of the same type as those supplied. Never use Alkaline batteries.**

## 4 Connect the telephone cable

When the batteries are fully charged, plug the end of the telephone cable into your telephone wall socket.

## Attach the belt clip

There is a belt clip included in the box that you can attach to the back of your handset if required. Simply turn the handset over and slot the belt clip securely into the two recesses located on either side of the handset.

**Your PowerTel 710 Voice is now ready for use!**

## Operation of Voice Menu

The PowerTel 710 incorporates a speaking voice menu in order to guide you through the operation of the handset and its menu system. For example if you press and release the **(A)** button on the keypad you will hear the announcement **“Enter menu mode – edit phonebook mode – press A to return, press B to select, press up or down arrow to select other options”**.

This announcement is advising you that should you wish to return to the start and exit the menu mode you press the **(A)** button. If you want to proceed into the ‘edit phonebook mode’ you press the **(B)** button or if you want to select other options in the menu to press and release the up or down arrow buttons on the centre navigation key.

Besides assisting you through the menu steps the voice menu provides you with other features which are detailed below.

## 1. Talking Caller Display

- (a) When an incoming call includes the caller display number, the unit will announce the telephone number once. The handset will then continue to play the pre-set ringtone as usual.
- (b) If the incoming telephone number matches a number stored in the phone book, for example Jenny Smith, then during the incoming ringing, the handset will spell the name first, J-e-n-n-y-space-S-m-i-t-h, and then continue with the pre-set ringtone as usual.
- (c) If a VIP ring in phone book entry has been recorded by the user, then during the incoming ringing the handset will directly play the pre-recorded voice repeated as the ringer tone.

## 2. Phone book searching and editing

- (a) When storing a name in the phone book the handset will announce each alphabetical character for every key operation.  
For example : If you want to enter the letter "S", press the numeric key "7" four times and the handset will announce "P" → "Q" → "R" → "S".
- (b) When you want to access the phone book, you can either use the alphabetical character to search the first letter of the name or by using the up / down arrow keys.
  - (i) Using an alphabet character; when selecting the required character, the handset will spell the stored name after 2 seconds delay.



- (ii) Alternatively by using the up / down arrow, the handset will announce the first letter after one second delay. If no key operation detected for 2 seconds the handset will then spell the name.

### **3. Talking Keys**

When the handset is in stand-by mode, operation of some keys will announce its related function in order to remind the user which function is being accessed. These include:

- (a) Boost On / Off key
- (b) Profile Select key
- (c) Ringer On / Off key
- (d) Keypad Lock / Unlock
- (e) Intercom Key
- (f) Recall Key
- (g) Transfer Key

Some keys will directly announce the stored numbers instead of a function:

- (i) Memory 1, 2 and 3 Keys
- (j) 'B' key (Phone Book)
- (k) Last Number Redial Key
- (l) Call Log Key

There are two kinds of voice menu for user to select, full and simple.

- For full voice menu mode (setting: **On**), your phone will announce the function of all keys.
- For simple voice menu mode (setting: **Simple**), Talking Keys, Talking Caller ID or name spell announcement will be the same as the full voice menu. But during menu operation, the unit only reads out the top level of menu functions. The next level of menu will not have any voice prompt instruction.

For settings please refer to page 45.

## Private exchanges

If your phone is going to use a private exchange (for example, if you have to dial '9' to get an outside line, please follow the steps on page 56).

## Handset display icons explained

The following icons appear in your handset display to indicate:



Menu



Confirm / OK



Back



Phone book mode



There is more information to view on the left



There is more information to view on the right



Battery status



Ringer off



An alarm is activated



Keylock is on



Handsfree mode



Call in progress



Boost receiver volume is on (Icon will flash)



Mute handset microphone



You have new calls



When steady, the handset is in range of the base  
When flashing, the handset is out of range of the base



Internal call in progress

## Phone menu guide



Use this section to find your way around the menu display on your phone.

### How to use your phone menu display



When you've set up your phone and everything's connected, use your menu display to do things with your phone – from changing the ringer sound to setting up user profiles and saving phone numbers.

#### Basic guide

**Open main menu:** press .

**Browse sub menu:** open your main menu and then press  or .

**Select sub menu item:** scroll using  or  until the item you're looking for is shown and then press .

**Browse a function:** open your sub menu and then press  or .

**Select a function:** scroll using  or  until the function you're looking for is shown and then press .

**Enter digits or letters:** use your keypad.

**Confirm or save an entry or action:** press .




**Cancel and return to standby:** press .

**Note: if you don't do anything, your phone will automatically go on standby after 30 seconds.**

# **Making and receiving calls**

## Making and receiving calls


### Make a call

1. Enter the number you wish to call using your handset's keypad.
2. If you make a mistake, press  to delete it.
3. Dial the number by pressing .
4. End your call by pressing .

### End a call





Press .

### Take a call

Simply lift the handset off the base (if **"Auto Talk"** is set to ON, see page 37) and speak into the phone or, if the handset is off the base (or **"Auto Talk"** is set to OFF, see page 37), press  and then speak into the phone.

### Redial a number





Your handset stores the last ten numbers you've dialled (max. 24 digits each).

1. Open the redial list by pressing .
2. Scroll through the redial list using  or  until the number you wish to redial is highlighted and then press  to dial the number.










## Call back a previous caller

Your phone stores the last 30 incoming calls.

1. Open the incoming calls list by pressing .
2. Scroll to find the number you want to call back using  or  then press .

## Dial a number in your phone book

To store a phone number in your phone book, see page 47.

1. Open your phone book by pressing .
2. Scroll to find your number using  or  then press   
or enter the first letter of the desired entry using the keypad (e. g. “m” for “Miller”. If there are more than one entry beginning with “m” scroll to find your number using  or  then press .

## Dial a number using the quick dial buttons

To store phone numbers under your quick dial memory buttons, see page 50.

1. Choose your quick dial number by pressing **1** , **2** or **3** .
2. Press **☎** to dial the number.

## Adjust the handset earpiece volume

Your handset earpiece volume is louder than a standard phone. But you can still increase or decrease the volume to suit you.

To adjust the volume while you're making a call, press the buttons **+** and **-** on the right of the handset

## Boost the handset earpiece volume

To boost the handset earpiece volume while you're making a call, press the key on the top left side of the handset.






An image of an ear will flash in the display to show that boost is on.

## Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset or to let other people in the room listen to the conversation.

## Use handsfree calling

1. Switch on handsfree mode by pressing the **☎** key twice.


2. Exit handsfree mode by pressing .
3. To adjust the handsfree volume, press the buttons  and  on the right of the handset.

**Note: you can't boost volume when using handsfree calling.**

## See call length


You can see the call time on your display.

## Use a headset (not included)

Simply plug your headset into the headset socket marked  on the right side of the handset. This socket can also be used with an Induction Neck Loop NL100 (not supplied).


## Mute

During a call you can mute the microphone so your caller cannot hear you.

To switch off the microphone, simply press . **Mute On** will be displayed.

To switch it on again, simply press  again. The display will show **Off**.

## Switch the handset ringer on and off

To switch the ringer on and off, simply press and hold  for a couple of seconds.

## Lock and unlock the handset keypad




You can still answer calls as usual when your keypad is locked.

To lock the keypad, press and hold  for 3 seconds. The  icon will be displayed. To unlock, press and hold  again for 3 seconds.





**Note: the following features: Make an internal call, Transfer an external call internally and Make a conference call are only available if you have registered an additional handset(s) to your phone system.**


## Make an internal call

If you have two or more handsets registered to the base you can make internal calls between handsets. Each handset will have been allocated a handset number when registered, e.g. HS1, HS2 etc. These calls are free of charge.




1. Press  INT. The display will show Handset? Enter the internal call number of the handset you want to call, e.g. **2** (to call Handset 2).
2. To accept the call on the receiving handset, press .
3. End your call by pressing .


## Transfer an external call internally

1. During your external call, press  INT or . Then enter the internal call number of the handset you want to transfer the call to e.g. **2** (to transfer the call to Handset 2).
2. To accept the call on the receiving handset, press .
3. You can now speak to the person answering the receiving handset and tell them you are going to transfer a call. The call will be transferred when you press .

**Note: if no one picks up the call you're trying to transfer, you can take the call back on your phone by pressing .**

## Make a conference call

1. During your external call, press  INT or . Then enter the internal call number of the handset you want to transfer the call to e.g. **2** (to call Handset 2).
2. To accept the call on the receiving handset, press .

3. Once the call has been received on the other handset that you've dialled, activate your conference call by pressing **(B)** briefly.
4. The conference call will end when you press .

## Register a handset


You only need to register a handset if it has become de-registered from the base or if you've purchased a new handset separately. You can register up to 5 handsets.

**Important: make sure any handset you're registering is fully charged before you try to register it.**

### At the handset:

1. Press and hold **(A)** for approx 10 seconds until the display shows **Press & Hold Base Page Key.**






### At the base:

2. Press and hold  for at least 10 seconds until the indicator light on the base flickers.

## Deregister a handset


You may need to deregister a handset if you've too many registered on your phone system, or if the handset develops a fault and needs to be replaced.

**Important: You can only cancel subscription of another handset, not the handset you are using to do the remove procedure.**

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Handset** and press (B).
2. Scroll using  or  until you highlight **Registration**, and press (B).  
Then scroll  to highlight **De-register** and press (B).
3. Enter the PIN code (default PIN 0000) and press (B).
4. Enter the handset's internal number (e.g. 1) and press (B) to confirm.

## Find handset

You can locate a missing handset or alert a handset user that they are wanted by causing the handset to beep from the base.

1. Press  on the base. The handset(s) will beep.
2. Press any button on the handset to stop the handset(s) beeping.

## **Power failure – What to do**

The telephone cannot be used to make calls in the event of a power failure. Always keep a cord connected telephone which operates without an external power supply available in case of emergency situations.



**Using your menu**

## Using your menu

For information on your phone book, please go to page 46.

### Priority/Default Setting











If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.

The user profile feature can be used by others in the household whose preferences for volume, boost and equaliser will also be memorised and applied as indicated below.

### User Profiles

You can store 2 different user profiles, each with different settings for the 'Volume', 'Boost' and 'Equaliser' features. You can also personalise each Profile by naming it (Max. 11 letters).









### Change a profile name

1. Open your menu by pressing , then scroll using  or  until you highlight **Profile** and press .
2. Scroll using  or  until you highlight **Profile 1 or 2** and press .
3. Scroll using  or  until you highlight **Name** and press .









4. Delete the current name by pressing (A).
5. Enter a new name (up to 11 letters) and press (B).

## Change a profile's handset volume














You have a choice of five volume levels.

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Profile** and press (B).
2. Scroll using  or  until you highlight **Profile 1 or 2** and press (B).
3. Scroll using  or  until you highlight **Volume** and press (B).
4. You'll see the current volume level (e.g. 4).
5. Change the volume level using  or  and press (B).

## Change a profile's boost setting

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Profile** and press (B).
2. Scroll using  or  until you highlight **Profile 1 or 2** and press (B).
3. Scroll using  or  until you highlight **Boost** and press (B).
4. You'll see the current boost setting (i.e. **On** or **Off**).
5. Change the boost setting using  or  and press (B).











## Change a profile's tone ('equaliser') setting

1. Open your menu by pressing , then scroll using  or  until you highlight **Profile** and press .
2. Scroll using  or  until you highlight **Profile 1 or 2** and press .
3. Scroll using  or  until you highlight **Equaliser** and press .
4. You'll see the current tone setting.
5. Change the tone setting using  or  and press .

**Note:** press  to put the handset back to standby.

## Copy a profile

You can easily copy a profile to another registered and compatible PowerTel handset.

1. Open your menu by pressing , then scroll using  or  until you highlight **Profile** and press .
2. Scroll using  or  until you highlight **Profile 1 or 2** and press .
3. Scroll using  or  until you highlight **Copy** and press .

4. Scroll using  $\langle \text{INT or R} \rangle$  until you highlight the handset (e.g. 2, 3 or 4) you want to copy the profile to, and press **(B)**.
5. On the handset you're copying the profile to: to confirm, press **(B)**.  
Or to cancel, press **(A)**.

## Choosing which profile to use

You need to use a handset to choose a profile to use for a call – you can't choose a profile using handsfree.












Before you answer an incoming call, press the key "Profile setting" on the left hand side of the handset repeated if necessary, depending on which profile you want to use. The display will confirm your choice.

When you want to make a call and before you dial the number, press the key "Profile setting" on the left hand side of the handset repeated if necessary, depending on which profile you want to use. The display will confirm your choice.

**Note: once you've selected a profile to use when making a call, you have about 30 seconds to dial the call under that profile before the system will return to its default settings.**










## Change the handset ringer melody

You have a choice of ten ringer melodies.











1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Ring tone is shown, press .
3. Scroll using  or  until you highlight **External** or **Internal** and press .
4. You'll see the melody setting (e.g. 7 [External], 9 [Internal]).
5. Change the melody using  or  and press .




## Change the handset ringer volume

You have a choice of five volume levels plus Off.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  to highlight **Ringer volume** and press .
3. You'll see the current volume level (e.g. 5).
4. Change the ringer volume using  or  and press .


## Change the tone ('equaliser') setting


1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Equaliser** and press .
3. You'll see the setting.
4. Change the tone setting using  or  and press .











**Note:** to adjust tone while you're making a call, press the  button to access the equaliser setting. Then press the  or  button to adjust the setting as shown on the bar-graph on the handset screen.

## Boost on










When this feature is set to On the boost function is always activated. The Boost-LED on the top left side of the handset is on and the display shows "**BOOST IS ON**".

You can use the  key to switch it off for the recent call. For the next call it will be on again.











If the Boost on-function is set to Off, you will have to switch it on manually by pressing the  key. For the next call, the boost function will be off again.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Boost on** and press .
3. You'll see the current boost memory setting (e.g. Off).
4. Change the setting using  or  to On or Off and press .

## Change handset name

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Handset name** and press .
3. Delete the current name by pressing .
4. Enter a new name (up to 10 letters) and press .











## Switch keypad beep on or off

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Keypad Beep** and press .
3. You'll see the key pad setting (i.e. On or Off).
4. Change the key pad beep on or off using  or  and press .



## Change contrast











You have a choice of five screen contrast levels so you can set the display to how you find it most easy to read.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Contrast** and press .
3. You'll see the current contrast setting (e.g. 3).
4. Change the contrast setting using  or  and press .

## Switch auto talk on or off











When auto talk's switched on your handset will automatically answer the call when you pick up the handset from its base. This is the default setting.

If you set it to off you will need to press the  button to answer any calls.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Auto talk** and press .
3. You'll see the current auto talk setting (e.g. On).
4. Change the auto talk setting using  or  and press .











## Change backlight timer

You have a choice of 10, 20, 30 or 40 seconds before the backlight timer switches off.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Backlight time** and press .
3. You'll see the current backlight timing (e.g. 10S).
4. Change the backlight timer setting using  or  and press .











## Switch confirmation beep on or off

This is the beep you hear when you change a setting. You can switch the beep on or off.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Confirm beep** and press .
3. You'll see the current confirmation beep setting (e.g. On).
4. Change the confirmation beep setting using  or  and press .











## Select base

You can use this feature if your handset is registered to more than one base.





1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Select base** and press .
3. You'll see the current base setting (e.g. Auto or Manual). If Manual is selected then you can choose which of 4 possible bases you wish to log on to.
4. Change the base setting using  or  and press .

## Change language







You have a choice of 6 languages to use on your handset: English, German, French, Spanish, Netherlands and Italian.

1. Open your menu by pressing , then scroll using  or  until you highlight **Handset** and press .
2. Scroll using  or  until you highlight **Language** and press .
3. You'll see the current language setting (e.g. English).
4. Change the language setting using  or  and press .





## Change date/time

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Time** and press (B).
2. Scroll using  or  until you highlight **Date and Time** and press (B).
3. Enter the year, month, day, hours and minutes (your handset has a 24-hour clock) and press (B).

## Change clock hours to 12- or 24-hour format

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Time** and press (B).
2. Scroll using  or  until you highlight **Set time format** and press (B).
3. You'll see the current time format setting (e.g. 24 hour).
4. Change the time format using  or  to highlight either 12 hour or 24 hour and press (B).

## Set alarm





1. Open your menu by pressing (A), then scroll using  or  until you highlight **Time** and press (B).
2. Scroll using  or  until you highlight **Set alarm** (your alarm uses a 24-hour clock) and press (B).
3. Select **Once, Every Day, Mon to Fri** or **Off** and press (B).
4. Enter the time you want your alarm to go off and press (B).
5. Choose your alarm melody and press (B).

**To confirm the alarm signal, press (A). Pressing (B) activates the snooze function. With this function the alarm is repeated up to five times after every 5 minutes before it is switched off completely.**

## Base Settings






### Change base ringer melody

You have a choice of 9 base ringer melodies. Besides the 9 melodies there is a facility to make your own recording of a spoken voice or a melody.

1. Open your menu by pressing (A), then scroll  or  until you highlight **Base settings** and press (B).
2. **Ring tone** is highlighted, press (B).
3. You'll see the ringer melody setting (e.g. 8).
4. Change the ringer melody using  or  and press (B).

### Change base ringer volume





You have a choice of five volume levels plus Off.

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Base settings** and press (B).
2. Scroll  until you highlight **Ringer volume** and press (B).
3. You'll see the current base ringer volume level (e.g. 5).
4. Change the base ringer volume using  or  and press (B).

**For information on dial mode, please go to page 57.**

**For information on recall, please go to page 56.**











## Change system PIN code

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Base settings** and press (B).
2. Scroll using  or  until you highlight **System PIN** and press (B).
3. Enter your old PIN code (default PIN is 0000) and press (B).
4. You will be prompted to enter your new 4 digit PIN code twice, then press (B).

## Tools

### Appointment

You can enter up to five appointments your telephone should remind you at.

1. Open your menu by pressing (A), then scroll  or  until you highlight **Tools** and press (B).
2. Scroll using  or  until you highlight **Appointment** and press (B).
3. Scroll using  or  until you highlight 1, 2, 3, 4 or 5 and press (B).
4. Scroll using  or  until you highlight **Edit** and press (B).
5. Delete characters with (A), enter a name for the appointment using the keypad and press (B).
6. Enter the date using the keypad and press (B).
7. Enter the time using the keypad and press (B).
8. Select a melody with  or  and press (B).







**If you want to edit or delete an appointment select it as described above and make your changes (Edit) or delete the entry (Delete).**




## Voice prompts

You can select a spoken menu guidance, which reads the current options. There are two kinds of voice menu for user to select, full and simple.

- For full voice menu mode (setting: **On**), your phone will announce the function of all keys.
- For simple voice menu mode (setting: **Simple**), Talking Keys, Talking Caller ID or name spell announcement will be the same as the full voice menu. But during menu operation, the unit only reads out the top level of menu functions. The next level of menu will not have any voice prompt instruction.

1. Open your menu by pressing (A), then scroll  or  until you highlight **Tools** and press (B).
2. Scroll using  or  until you highlight **Voice prompt** and press (B).
3. Select **On**, **Off** or **Simple** with  or  and press (B).

or

1. Press and hold the transfer key  for approx. 7 sec to access the voice prompt menu.
2. Depending on the current setting you can switch to another setting by pressing (A) or (B).

## Using your phone book

You can store, alphabetically, up to 200 names and their phone numbers in your phone book. To quickly find a phone book entry, simply enter the first letter of the name you've stored.

**Note: each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.**

**Important: please remember to also enter the area code for each phone number you enter in your phone book.**

## How to use the keypad when using your phone book



You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it'll show you all the numbers and letters it represents.

Here are some keys you may find useful when entering phone numbers in your phone book:



- press **1** for a space
- enter special characters with **1** or **0**
- press **A** to delete a number or letter you've entered
- press the **\*** key to change from upper case (e.g. ABC) to lower case (e.g. abc)



**Note: to enter the same letter twice, simply enter the letter and then wait until the cursor moves to after the letter you've entered, before entering it again.**

## Enter a name and number in your phone book




1. Open your phone book by pressing **(B)**.
2. Press **(B)**. The display will show **New entry**, press **(B)** again.
3. Enter the name you want to store and press **(B)**.
4. Enter the phone number you want to store and press **(B)**.
5. Scroll using  or  to choose a ringer melody for this name and number and press **(B)**.

## Edit a phone book entry

1. Open your phone book by pressing **(B)**.
2. Scroll using  or  to find the entry you want to edit and press **(B)**.
3. The display will show **Edit entry**, press **(B)** again.
4. Press **(A)** to delete characters and use the keypad to enter new ones, then press **(B)**.

5. Press **(A)** to delete digits and use the keypad to enter new ones, then press **(B)**.
6. Scroll using  or  to choose a ringer melody for this entry and press **(B)**.

## Delete a phone book entry or all entries

1. Open your phone book by pressing **(B)**.
2. Scroll using  or  to find the entry you want to delete or highlight any entry if you want to delete all entries and press **(B)**.
3. Press  to display either **Delete** entry or **Delete all** and press **(B)**.
4. Press **(B)** to confirm or **(A)** to cancel.











## Copy phone book entries to another registered handset

**Note: you can only copy the phone book to another handset if that handset is registered on your phone system. See page 26.**

It's easy to copy:

- a single entry (Copy entry)
- entries not already on the handset you're copying to (Copy append)
- all entries (Copy all)



**Important: when you copy all entries to a handset, all existing entries will be deleted. To prevent this from happening you can use the "Copy append mode".**

1. Open your phone book by pressing .
2. Scroll using  or  to find the entry or entries you want to copy and press .
3. Scroll  to either **Copy entry**, **Copy append** or **Copy all** and press .
4. Scroll  **INT** or **R**  to highlight the handset number you want to copy to (e.g. 2 for Handset 2) and press  to confirm.
5. Pick up the handset you're copying entries to and press .

## Using your quick dial memory buttons



You can store a name (max. 16 characters) and a telephone number (max. 24 digits) under each of the quick dial memory buttons: ①, ② and ③.

### Store a quick dial name and number


1. Choose the quick dial button under which you want to store a name and number by pressing either ①, ② or ③.
2. Press **(B)**. The display will show **Edit entry**, press **(B)** again.
3. Enter the name you want to store using the keypad and press **(B)**.
4. Enter the phone number you want to store and press **(B)**.
5. Scroll using  or  to choose a ringer melody for this entry and press **(B)**. The display will show **Entry saved**.

### Edit a quick dial entry

1. Choose the quick dial entry to edit by pressing either ①, ② or ③.
2. Press **(B)**. The display will show **Edit entry**, press **(B)** again.
3. Press **(A)** to delete characters and use the keypad to enter new ones, then press **(B)**.


4. Press **(A)** to delete digits and use the keypad to enter new ones, then press **(B)**.
5. Scroll using  or  to choose a ringer melody for this entry and press **(B)**. The display will show **Entry saved**.




## Delete a quick dial entry

1. Choose the quick dial entry to delete by pressing either **(1)**, **(2)** or **(3)**.
2. Press **(B)**. Scroll  to **Delete Entry** and press **(B)**.
3. Display will show **Delete Entry?** Press **(B)** to confirm or **(A)** to cancel.

## Using your calls list

**Note: you must subscribe to your network provider's Caller Display/Caller ID service for this feature to work. A quarterly fee may be payable.**

Incoming call telephone numbers should appear in your calls list. If you have the caller's number stored in your phonebook the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing  icon. If the number doesn't appear, this is because either the caller's identification (Call Line ID) has been withheld by the caller, or it is unavailable due to network restrictions.

You can open your calls list by pressing the  button. To scroll through your calls list simply press  or . To display more information including the date and time of the call, press **R**.











Here are some things you may see on your calls list display:

- **WITHHELD NUMBER** – caller has withheld their number, or this information isn't available
- **INTERNATIONAL?** – caller is calling from another country or using an internet service
- **PAYPHONE** – caller is calling from a public payphone
- **OPERATOR** – caller is a telephone network operator









## Store numbers from your calls list to the phone book

It's easy to store incoming call numbers to your phone book.








1. Press  to open your calls list at the most recent entry.
2. Scroll using  or  to find the entry you want to store and press .
3. The display will show **Save number**, press .
4. Using your keypad, enter a name for this stored number and press .
5. Edit the number for this name, if needed, and press .
6. Scroll using  or  to choose the ringer melody for this name and number and press .

## Store numbers from your calls list to a quick dial memory







It's easy to store incoming call numbers to one of the three quick dial memory buttons.

1. Press  to open your calls list at the most recent entry.
2. Scroll using  or  to find the entry you want to store and press .
3. Scroll using  to **Save to M1 / M2 / M3** and press .
4. Proceed as described above "Store numbers from your calls list to the phonebook"

## Delete a single calls list entry

1. Press  to open your calls list at the most recent entry.
2. Scroll using  or  to find the listed call you want to delete and press .
3. Scroll  until you highlight **Delete**.
4. Press  to confirm or  to cancel.

## Delete all calls list entries











1. Press  to open your calls list at the most recent entry and press .
2. Scroll  until you highlight **Delete all** and press .
3. The display will show **Delete all?** Press  to confirm or  to cancel.

**Use on a private  
branch exchange**

## Use on a private branch exchange


If your phone's on an exchange (e.g. you need to dial 9 to get an outside line), you can transfer calls and use call back by using the R button. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (Short) and 300ms (Long).

### To set the recall time

1. Open your menu by pressing , then scroll using  or  until you highlight **Base settings** and press .
2. Scroll using  or  until you highlight **Recall** and press .
3. You'll see the current recall timing setting (e.g. **Short**).
4. Choose the recall timing setting you want (**Short** or **Long**) using  or  and press .

### Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone.

To insert a dialling pause, simply enter the number you usually dial for an outside line and then press  for two seconds. A **P** on your display will show dialling pause is active.







**Note: you can also insert a dialling pause with a phone number in your phone book.**

## Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.

## Set the dial mode

You have a choice of two dialling modes: tone and pulse. The default setting is TONE and this is the correct setting for use within Europe.

1. Open your menu by pressing (A), then scroll using  or  until you highlight **Base settings** and press (B).
2. Scroll using  or  until you highlight **Dial Mode** and press (B).
3. You'll see the current dial mode setting (e.g. **Tone**).
4. Choose the dial mode setting you want (**Tone** or **Pulse**) using  or  and press (B).

## Reset to default settings

**Important: if you reset to default settings all entries in your phone book, calls list and redial list are deleted.**

### To reset to default settings

1. Press **R** > for 10 seconds.
2. Confirm the reset to default settings by pressing **(B)** for **Yes** or **(A)** for **No**.

**Help and support**

## Help and support

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't, please call us on 0844 800 6503 (using a UK landline, at time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays. If you've a claim on your 2-year guarantee, please contact your supplier.

**Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the main base station should be switched off and batteries in the handset should also be removed for about 20 minutes. After which reconnect everything to determine if this has resolved the issue.**

## Troubleshooting guide

### I can't make phone calls

1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
2. Check power's plugged in, switched on and working.
3. Make sure you aren't too far from the base (in ideal conditions, it should work up to 300 metres outdoors and up to 50 metres indoors).
4. Test the phone line and socket by using another phone.



**I keep losing my connection**

1. Make sure you aren't too far from the base (in ideal conditions, it should work up to 300 metres outdoors and up to 50 metres indoors).
2. The base may not be in an ideal location – consider moving it.

**My handset keeps switching off**

1. It may need recharging. So it can charge fully, place your handset on its charger base for at least 16 hours (make sure the power socket is switched on!).
2. Replace the rechargeable batteries. Any replacement batteries should be the same type as those provided.

**The phone system isn't responding**

You may need to reset to default settings. Please see page 58.

**Caller's identification (Call Line ID) isn't working**

1. Check you have this service on your phone line. Please call your network provider.
2. The caller may have withheld their phone number.

**My handset or base doesn't ring**

Check that the ringer is on. See pages 23, 34 and 42.

**I've got a buzzing noise on my radio, TV or computer**

We suggest you use your cordless handset at least one metre away from electrical equipment and mobile phones.

**There is interference in the earpiece and/or internet connection is very slow when using the phone**

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

# **General information**

## **Safety information**

Please make sure you read this User Guide carefully.

### **Intended use**

This phone is suitable for use on either a public telephone network or an approved Private exchange (PABX). Any other use is considered unintended use. Unauthorised modification or reconstruction isn't permitted. Do not open the device and attempt any repair work yourself.

### **Phone location**

Make sure your phone:

- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- isn't obstructed by furniture
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

## Power supply

**Important: use only the power adapters supplied with your PowerTel 710 Voice.**

Power failure can affect your phone and equipment. This telephone cannot be used to make calls in the event of a power failure. Alternative arrangements should be made for access to emergency services.

### Energy efficient power adapter

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.



- Energiesparend
- Economisant l'énergie
- A risparmio di energia
- Energy efficient

## Medical equipment

Do not use your phone:

- near emergency or intensive care medical equipment
- during an electrical storm

It is recommended that if you have a pacemaker fitted you check with a medical expert or your health adviser before using this product.

## Rechargeable batteries

Do not throw the batteries into a fire or water.

## Hearing aid compatibility

Your phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

**Important: your phone can produce very high sound when Boost is switched on. Please take care if the handset is used by others.**

## Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old **electronic and electrical devices** in a separate waste container.

The adjacent symbol indicates that the device must not be disposed of in normal domestic waste!



### **Batteries represent a hazard to both health and the environment!**

Never open, damage or swallow batteries, nor allow them to get into the environment.

They may contain toxic and ecologically hazardous heavy metals. You are legally obliged to dispose of batteries at the point of sale or at appropriate collection points provided by your local public waste authorities. Disposal is free of charge. The adjacent symbols indicate that





batteries must not be disposed of in normal domestic waste and but at authorised collection points.

**Packaging materials** must be disposed of according to local regulations.

## Technical details

Standard	DECT <sup>1</sup> GAP <sup>2</sup>
Power supply (base station)	Input: 100-240V 50/60Hz Output: 6VDC 800mA
Range	Outdoors Approx 300m Indoors Approx 50m
Standby	Up to 100hrs
Maximum Talk Time	Up to 10hrs
Maximum earpiece volume	+40 dB (distortion < 1,5 %)
Rechargeable batteries	AAA 1.2V 750mAh NiMH
Dialling mode	Tone (DTMF) / Pulse
Optimum ambient temperature	0°C to 45°C
Optimum relative humidity	20% to 80%
Recall	100, 300 ms

<sup>1</sup> DECT: Digital Enhanced Cordless Telecommunication = standard for cordless phones.

<sup>2</sup> GAP: Generic Access Profile = standard for the operation of handsets and base stations from different manufacturers.

## Default settings

To reset to default settings, please see page 58.

### **Cordless handset default settings**

Language	English
Handset name	PowerTel
Handset ringing melody (external)	7
Handset ringing melody (internal)	9
Handset ringing volume	5
Base ringing melody	3
Base ringing volume	3
Keypad beep	On
Auto talk	On
Contrast	3
Backlight time	10s
Boost on	Off
Recall time	100ms
Dialling mode	Tone
PIN code	0000
Voice prompt	Off



# Maintenance and guarantee

## Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

## Guarantee

AMPLICOMMS equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material of production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.

Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the AMPLICOMMS equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

## **Declaration of conformity**

This device fulfils the requirements stipulated in the EU directive: 1999/5 EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. Conformity with the above mentioned directive is confirmed by the CE symbol on the device.



To view the complete Declaration of Conformity, please refer to the free download available on our website [www.amplicomms.com](http://www.amplicomms.com)

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