



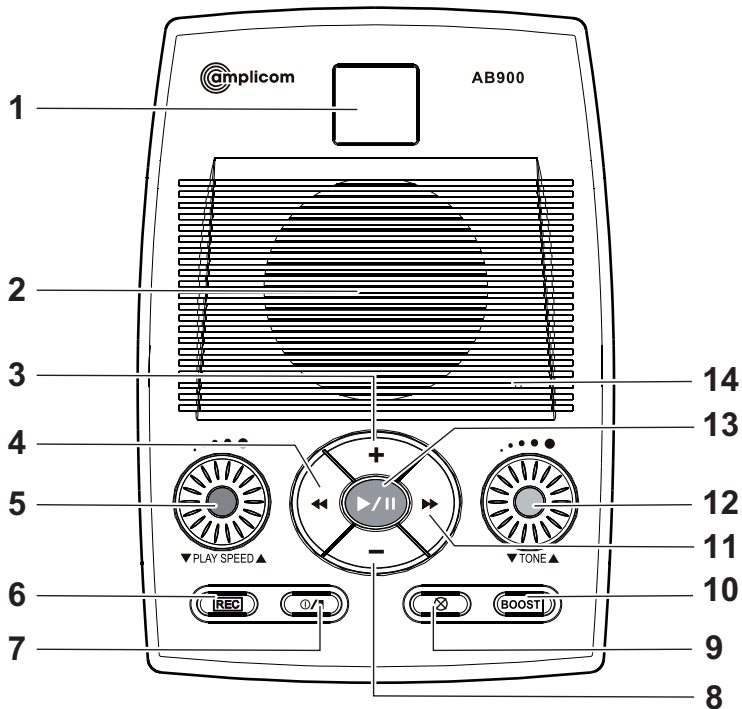
Answering
Machine
AB 900

User
Guide



At a glance

Please open this page for "At a glance" guide to your answering machine



For the respective explanation please refer to page 8.

Helpline UK 0844 800 6503

(See page 33 for costs and hours of operation)

Helpline UK 0844 800 6503
(See page 33 for costs and hours of operation)

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Getting started

Helpline UK 0844 800 6503
(See page 33 for costs and hours of operation)

Getting started

Important: please make sure you've read the safety information on page 30 before you set up your answering machine.

Check box contents

You should have:

- 1 answering machine
- 1 power supply
- 1 telephone line connector cable (connection to the telephone socket)
- 1 user guide

Important:

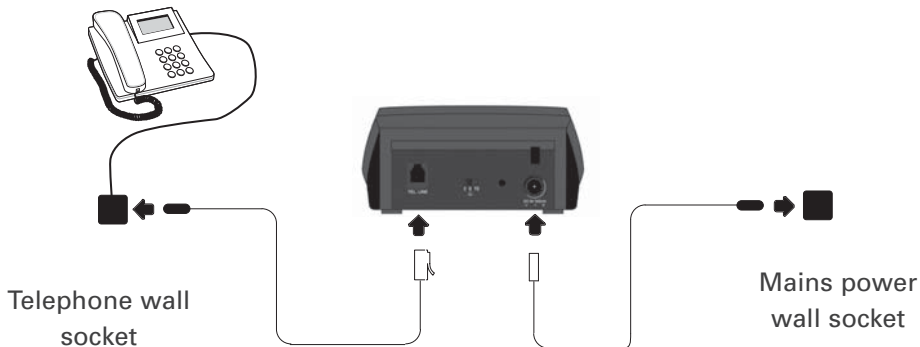
- **Use only the power adapter supplied with your device.**
- **Use only the telephone connector cable supplied with your device otherwise your answering machine may not work.**

Headset operation

You can connect a standard headset to your answering machine (not supplied). The respective 3.5 mm jack is located on the rear side of the unit.

Connecting the answering machine

Connect the answering machine as illustrated in the diagram. Only use the telephone connector cable supplied because the unit may not function if another telephone connector cable is used.



Operational controls

Please fold out the leaflet (front cover) to have a look at the controls.

- 1 Display
- 2 Loudspeaker
- 3 Increase volume
- 4 Skip back / previous message
- 5 Adjust the message playback speed
- 6 Record
- 7 Answering machine on/off / stop playback
- 8 Decrease volume
- 9 Delete
- 10 Boost on/off
- 11 Skip / next message
- 12 Adjust the tone during playback (Boost is on)
- 13 Playback / Pause
- 14 Microphone

Display icons

- - steady on: answering machine off
- - flashes alternating with **00** or any other number:
answering machine is on, day and time are not set.

00 to **99** steady on: number of messages (already heard).

00 to **99** flashes: number of new messages (not yet heard).


RI flashes: 10 seconds of recording time remaining.


FL steady on: memory capacity is exhausted, no more calls are taken.

First use

When operating the answering machine for the first time please select the language and set day and time.


Selecting the language

Press  for approx. 2 seconds. The display shows the current setting (dE = German).


Select the language by repeatedly pressing  (En = English)

Press  to confirm.

Setting day and time


Press  for approx. 2 seconds.

You hear the current setting and the display shows a digit for the day (monday = 1, tuesday = 2 etc.).

Press  repeatedly until the correct day is announced.


Press  to confirm.

The hour will be announced and shown in the display.

Press  repeatedly until the correct hour is announced and shown in the display.

Press  to confirm.

The minutes will be announced and shown in the display.

Press  repeatedly until the correct minutes are announced and shown in the display.

Press  to confirm.

If there is a pause for more than 20 seconds while selecting the language or entering day and time the programming will be aborted.


Now set the number of ring signals using the slide switch on the rear side of the unit. The number of ring signals defines how many times the phone will ring before incoming calls will be taken (2 = 2 ring signals, 6 = 6 ring signals, TS = Toll saver).

Toll saver:

Using the toll saver function you can find out via remote access whether there are new messages on your answering machine without incurring any charge. For further information please refer to the chapter "Remote access" on page 24.

Now your answering machine is ready to use. You can record a personal outgoing message instead of the standard outgoing message already existing. Please refer to page 20.

Day and time can be checked at any time.

Press  to hear the current setting.

Messages

Messages

General


The maximum length for an incoming message is 120 seconds.

If the caller speaks for longer, a signal tone sounds and the call will be cut off.


If there is a pause of more than 7 seconds during recording, the call is automatically terminated with a signal tone.

The total recording capacity for incoming and outgoing messages is approx. 20 minutes.

Listening to incoming messages

The loudspeaker makes it possible to listen in to incoming calls without speaking to the caller. If you do not want to listen in to the incoming calls, set the volume right down by repeatedly pressing  .

Interrupting the answering machine

You can personally intervene at any time while the caller is dictating his message. Simply lift the receiver of your telephone or press  on the answering machine. The answering machine will stop and you can speak directly to the caller.

Playback messages

Press  once to listen to your incoming messages.

Your answering machine will now first play back the newly recorded messages. If you have no new messages, all recorded messages will be played back. If no messages have been saved, you will hear several signal tones.


To interrupt listening press .

By pressing  again within 7 seconds, you can resume listening.

Listening to messages is terminated by pressing .

After the last message has been played, the unit responds with two signal tones.

Options during playback



- During playback the speaker volume can be boosted up to + 40 dB max by pressing  . The Boost-LED will turn on.

By turning the rotary button on the right hand side you can adjust the tone.


To turn off the boost function press  again.

- You can use the rotary button on the left hand side to adjust the speed of message playing.

Repeating a message

- Press  to repeat the current message.
- Press and hold down  until you hear a signal tone to repeat the previous message.


Skip to next message

- Press  to skip to the next message.

Deleting the current message

- Press  to delete the current message whilst the message is playing.

Deleting all messages

- After the last message has been played, you will hear two signal tones.
Now press  until you hear a further signal tone. All messages will be deleted.


Outgoing message

Outgoing message


A standard outgoing message is already recorded on delivery. You can record your own outgoing message. The length of your own greeting must be at least 3 seconds and must not exceed 60 seconds.


If you have recorded an outgoing message of your own, this message will be used automatically.

Recording your personal outgoing message



- Press  until you hear a signal tone.
- Keep the button pressed and speak your message. Keep a distance of approx. 15 cm to the microphone and speak as usual. The display shows **RI**.

After approx. 50 seconds **RI** will start flashing. Now you have approx. 10 seconds left for your message.

- Release  after you have finished speaking your outgoing message.
- The outgoing message will be played back.

- You can control the current outgoing message at any time by pressing  briefly.

Deleting your personal outgoing message

- Press and hold  until you hear a signal tone.
- Release .
- Your personal outgoing message is deleted, the standard outgoing message will be played back.

Remote access / Remote control

Remote access / Remote control

General

You can access your answering machine from the distance using a DTMF telephone and have the options to listen to recorder incoming messages as well as to modify some settings.

Remote access authorization code

Your answering machine has personal access authorization (Remote Code) so that only you can listen to recorded incoming messages using the remote access facility. The authorization code is a three-digit number and can be found on the underside of your unit (Remote Code).

Toll-free remote pre-access (Toll saver)

Using the toll-free remote pre-access facility, you can find out whether there are any messages on your answering machine without incurring any charges. The slide control switch on the back of the unit has to be set to the “**TS**” position.

- Call your own telephone number from an external telephone.
- If there are new messages on your answering machine the call will be taken after 2 ring signals.
- If there are no new messages on your answering machine the call will be taken after 6 ring signals.
- Replace the receiver after the third ring. Since the answering machine is activated after the sixth ring, no charge will be made for the call.

Remote access options

- Call your own phone number and wait for the tone at the end of the outgoing message.
- Enter your remote access code (refer to page 24) using the dialing keys of the telephone.
- The correct code will be acknowledged by two beeps.
- **Now you have the following options:**

(The pause between entering the individual functions must not exceed 20 seconds as, otherwise, the connection will be cut off automatically.)

- 0 #** Activate the answer machine's microphone (room monitoring)
- 2 #** Playback all recorded messages
- 2 5** Playback only new recorded messages

During playback you have the following options:

- 7 #** Skip to next message
- 8 #** Repeat current message
- 6 #** Skip back to previous message
- 3 #** Delete current message
- # #** Stop playback

After playback of the last message some beeps sounds.
Within the next 20 seconds you have the following options:

- 8 #** Record a memo (incoming message)
- 2 #** Repeat all messages
- 3 #** Delete all messages
- 9 #** Switch off the answering machine

Remote control options

Recording a new personal outgoing message

- Call your own phone number and wait for the tone at the end of the outgoing message.
- Enter your remote access code (refer to page 24) using the dialing keys of the telephone.
- The correct code will be acknowledged by two beeps.
- Press **7 #** .
- Speak your new outgoing message after the tone.
- Complete the recording by pressing **7 #** again. The new outgoing message will be played back.



Switching on the answering machine remotely

- Call your own phone number and wait for a signal tone (after approx. 10 ring signals).
- Enter your remote access code (refer to page 24) using the dialing keys of the telephone.
- The correct code will be acknowledged by two beeps.
- Press **9 #**.
- Replace the receiver or make use of further remote access functions.

Deleting messages due to insufficient memory capacity

- Call your own phone number and wait for a signal tone (after approx. 10 ring signals).
- Enter your remote access code (refer to page 24) using the dialing keys of the telephone.
- The correct code will be acknowledged by two beeps.
- To recreate memory space listen to your messages and delete individual messages or all messages. For further information refer to page 26.

Appendix

Service-Hotline Deutschland 01805 001388

(Kosten bei Drucklegung: 14 ct/Min. aus dem dt. Festnetz, max. 42 ct/Min. aus den Mobilfunknetzen)

Appendix

Safety notes

Please make sure you read this user guide carefully and keep it for further use.

Intended use

The answering machine is suitable for connection within a analogue public telephone network system. However, due to the different services offered by the various telecommunication network providers, there is no guarantee that the equipment will function trouble-free on every telecommunication terminal connection. Only connect the answering machine connection cable to a telephone line socket designed for it. Never change the plug on the connection cable.

Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances open the device or complete any repair work yourself.

Installation location

Make sure your device:

- is on a dry, flat and stable surface.

- isn't a trip hazard with its cables.
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.
- is at least one metre from other electrical appliances to avoid mutual interference.

Make sure that the access to the power adapter plug is not obstructed by furniture or such.

Power supply

Caution: Only use the power adapter plug supplied because other power supplies could damage the device. Ensure access to the power adapter plug is not obstructed by furniture or such.

The included mains adapter meets the eco-design requirements of the European Union (Directive 2005/32/EG). Thus, its power consumption is considerably lower, both in operated as well as in non-operated mode, compared with the mains adapter of previous design.



- Energiesparend
- Economisant l'énergie
- A risparmio di energia
- Energy efficient

Disposal

You are obliged to dispose of consumable goods properly in accordance with the applicable legal regulations.

The symbol on this product indicates that electrical and electronic apparatus must be disposed of **separately** from domestic waste at suitable collection points provided by the public waste authorities.



Packaging materials must be disposed of according to local regulations.



Help and support / Troubleshooting guide

Helpline

If you need some help and you're in the UK, please first check and see if your problem can be solved using the troubleshooting guide below. If it can't , please call us on 0844 800 6503 (using a UK landline, at the time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary). Lines are open Monday to Friday, 9am to 5pm, excluding public holidays. If you've a claim on your 2-year guarantee, please contact your supplier.

Answering machine cannot be switched on

- Check that the power adapter plug is fitted properly in the mains socket and connected to the answering machine.
- Check that power is available at the mains socket.

No messages are recorded

- Check that the telephone line is properly connected in the telephone line socket and connected to the answering machine.
- Delete messages to create memory space.

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

AMPLICOM equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble free functioning and a long service life. The terms of the guarantee do not apply where the cause of the equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of the guarantee do not apply to the rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material of production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee.

In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property.

Rights to compensation in the case of damage are excluded where there is no evidence or intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return to the sales outlet in which you purchased the AMPLICOM equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet.

Two years after the purchase of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of conformity

This device fulfils the requirements stipulated in the EU directive:



1999/5 EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our website www.amplicom.eu

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Service-Hotline Deutschland 01805 001388

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