

Please follow the steps below and provide the information requested in the spaces provided (please use additional forms if returning more than one hearing aid).

1. Enter your hearing aid SERIAL NUMBER	<input type="text"/>	<i>The serial number can be found on the hearing aid or on your sales receipt</i>
2. Enter your hearing aid PRODUCT NAME:	<input type="text"/>	<i>e.g. HD300</i>
3. Please enter your FULL NAME:	<input type="text"/>	<i>e.g. Paul Smith</i>
4. Please enter your POSTCODE:	<input type="text"/>	
5. Please enter your EMAIL:	<input type="text"/>	
6. Please enter your TEL NO:	<input type="text"/>	

7. Please indicate the REASON FOR RETURN by ticking one of the below:

Doesn't fit my ear / uncomfortable	<input type="checkbox"/>
Too obvious/obtrusive	<input type="checkbox"/>
Damaged / broken (on receipt)	<input type="checkbox"/>
Order was not correct	<input type="checkbox"/>
Insufficient hearing benefit	<input type="checkbox"/>

8. Please add any COMMENTS you wish to make:

9. To return please MAIL your hearing aid to the address below:

**FREEPOST RSTC – EBHG – AHSZ
HEARING DIRECT LIMITED
WATLING HOUSE
EAST ANTON COURT
ICKNIELD WAY, ANDOVER
SP10 5RG**

There is no need to use stamps when using our FREE POST address.

We recommend you obtain proof of postage from the post office.

PLEASE NOTE: Unfortunately we cannot be held liable for any items that we do not receive or are lost or damaged in the post when being returned. The Royal Mail does offer a recorded delivery service should you wish to use this rather than our FREEPOST address.